



Our Reference: SRQ-100-A

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Raphael M. Segler
Serial Number:	09/870,364
Filing Date:	May 30, 2001
Examiner/Art Group Unit:	Unknown/3624
Title:	NON-PAY CUSTOMER RETENTION PROGRAM

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

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MAY 18 2004

**GROUP 3600**

Sir:

Applicant hereby cites the references listed on the attached form PTO-1449 as relating to the subject matter of the invention described and claimed in the above-identified application.

Entry and consideration of this Supplemental Information Disclosure Statement is respectfully requested.

Respectfully submitted,

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Dated: May 11, 2004  
WMH/jao



Sheet 1 of 1

FORM PTO-1449 LIST OF REFERENCES CITED BY APPLICANT				ATTY. DOCKET NO. SRQ-100-A		SERIAL NO. 09/870,364	
				APPLICANT Raphael M. Segler			
				FILING DATE May 30, 2001		GROUP 3624	
U. S. PATENT DOCUMENT							
EXAMINER INITIALS		PATENT NO.	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE
	AA	2004/0073520	04/2004	Eskandari			
	AB	2004/0039593	02/2004	Eskandari			
	AC	2002/0198782	12/2002	Shorter			
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						
FOREIGN PATENT OR PUBLISHED PATENT APPLICATION							
		DOCUMENT NO.	PUBLICATION DATE	COUNTRY OR PATENT OFFICE	CLASS	SUBCLASS	TRANSLATION
	AL						
	AM						
	AN						
	AO						
	AP						
OTHER REFERENCES (including Author, Title, Date, Pertinent Pages, etc.)							
	AR						
	AS						
	AT						
EXAMINER				DATE CONSIDERED			
EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not considered. Include a copy of this form with next communication to applicant.							

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